

**CERTIFICATE AUTOMATION**

Service development, posting, and evaluation

**CYBERSECURITY TRAINING PLATFORM**

Service development and posting

**END USER COMPUTING HARDWARE V3 (TBD)**

Service design

**IBM SPSS**

New 3 year agreement

**PHISHING & SECURITY AWARENESS TRAINING V2**

Posting and evaluation

**QUALITATIVE DATA ANALYSIS**

Contracting

**SMS MASS NOTIFICATIONS**

Service design and development

**ADOBE ETLA**

Semi-annual window for additional licensing and new participant intake

**BACKUP SYSTEMS**

Service design and development

**CERTIFICATE AUTOMATION**

Contracting

**CYBERSECURITY TRAINING PLATFORM**

Evaluation and contracting

**END USER COMPUTING HARDWARE V3 (TBD)**

Service development

**NETWORKING & SECURITY ENTERPRISE PLATFORM (TBD)**

Service design and development

**PHISHING & SECURITY AWARENESS TRAINING V2**

Contracting

**SMS MASS NOTIFICATION**

Service development and posting

**VDI V2 (TBD)**

Service design and development

**BACKUP SYSTEMS**

Posting/evaluation and contracting

**END USER HARDWARE V3 (TBD)**

Service development and posting

**NETWORKING & SECURITY ENTERPRISE PLATFORM (TBD)**

Service development and posting

**SMS MASS NOTIFICATION**

Evaluations and contracting

**ADOBE ETLA**

Contracting v3

**CERTIFICATE AUTOMATION**

Service design and development

**CHATBOTS V2**

Evaluation and contracting

**CYBERSECURITY TRAINING PLATFORM**

Service design

**IT SERVICES ROSTER - RFPQ**

Additional submissions being accepted via RFPQ

**PHISHING & SECURITY AWARENESS TRAINING V2**

Service development and posting

**QUALITATIVE DATA ANALYSIS**

Posting and evaluation



**ADDITIONS TO THE CATALOGUE OF OFFERINGS**

- Backup Systems
- Certificate Automation
- Chatbots v2
- Cybersecurity Training Platform
- Phishing & Security Awareness Training v2
- Qualitative Data Analysis
- SMS Mass Notification

**RENEWALS**

- IT Services Roster
- Vulnerability Assessment & Penetration Testing (TBD)